



Riverview Happenings

APRIL 2021



HE IS RISEN
Forgiven
For God so Loved the World

LAMB ^{of God}

love

He is Risen Indeed

CHRIST THE LORD IS RISEN TODAY

HALLELUJAH

Eternal Life

Redeemer

my savior

Monthly Newsletter

Riverview Lutheran
Rest Home

5 Luther Rd
LOXTON SA 5333
Ph: 8584 7370

**2nd Good
Friday**

**4th Daylight
Saving Ends**

**5th Easter
Monday**

**9th Resident
Meeting**

26th Anzac day

CEO REPORT

Happy Easter – I hope you were all able to catch up with family and/or friends and have a relaxing Easter long weekend. We were certainly blessed with lovely weather.

April will be another busy month here at Riverview with the first dose of resident COVID-19 vaccinations scheduled to take place on the 21st of April, and the second dose due 3 weeks later. Arrangements for staff Vaccinations are also underway. Influenza vaccinations cannot be given within 14 days of COVID-19 vaccinations; therefore, Flu vacs will likely take place early June.

It is still important that we remember to social distance, use good hand hygiene, and stay home if unwell and get tested for COVID-19. We continue to monitor both the local and interstate COVID-19 situation, and Residential Aged Care Emergency Management Direction. We hope to be able to ease some of the restrictions currently in place once our residents have completed their course of COVID-19 vaccinations, as that will then become the new normal.

Our new hand hygiene stations in the Edwards passageways are now up and running, and our Chapel and Wellbeing Centre is getting closer to completion.

The new Serious Incident Reporting Scheme is now in place, requiring the reporting of incidents that involve unreasonable use of force, unlawful sexual contact or inappropriate sexual conduct, neglect, psychological or emotional abuse, unexpected death, stealing or financial coercion by a staff member, inappropriate physical or chemical restraint and unexplained absence from care, all now reportable to the Commonwealth Department of Health.

Staff have all completed training on the scheme and are aware of the reporting requirements. At a local level, attending to the resident, interventions to keep residents safe, notifying family of the incident and incident investigation to reduce the risk of the incident occurring again will still take place as it currently does for all incidents, this information must also be provided to the Department.

If you have any queries or concerns please do not hesitate to provide feedback in the secure feedback box in the Edwards Recreation room, or Passageway near the Traeger entrance door, speak to Gemma Webber our Director of Nursing, or provide feedback through our website. We aim to provide the best possible care and services for our residents and value your feedback.

Thank you for choosing Riverview.
Nicolle Jachmann
Chief Executive Officer



We would like to wish a big Happy Birthday to our residents who are celebrating in **APRIL**

6th Max Bysouth

6th Barb Dawe

11th Rev Cant

23rd Pauline Adkins

26th Bob Loxton

27th Barry Nourse

We hope you have a blessed Birthday and a memorable year ahead. Many blessings and love from the Lifestyle Team and the Staff of Riverview.

News from the DON

COVID-19

We appreciate the patience and resilience that you and your loved ones have shown throughout the COVID-19 pandemic, as we continue to work together to keep our facility safe. Due to the recent interstate COVID-19 clusters, there is a great importance to remain vigilant. This means continuing with visitor screening and outing request forms at residential aged care homes, appropriate infection control measures to maintain the safety and wellbeing of residents, families and staff. This ensures that every precaution is taken and the latest health advice monitored, regulated and put into practice. I would like to reassure that our team is still working hard to keep things rolling as normal. We are revising and developing old and new ideas in order to keep you engaged in activities with purpose while being COVID-19 aware.

Clinical staff are still participating in the 'Quality Indicator Program' in association with the Department of Health.

<https://www.health.gov.au/initiatives-and-programs/national-aged-care-mandatory-quality-indicator-program>

If you require any further information on this please contact me at don@riverviewresthme.com.au

Reflecting on my first six months from Acting to becoming the Director of Nursing

Many people have asked me how I am finding the new role. With the Royal Commission into Aged Care Quality and Safety in progress, years of funding limitations and major transformation on the way... Then throw a global pandemic in 2020 continuing into 2021 in the mix. I have certainly found this role rewarding as it is always changing, improving and evolving.

I have the privilege of working with a very capable and committed team, under the guidance and leadership of our CEO Nicolle, the Riverview Board and team. I have benefited from their support, skills and passion.

I have enjoyed and embraced the challenge, and I thoroughly enjoy chatting with residents, families, volunteers and staff. I appreciate all your helpful comments, compliments, and suggestions for improvement.

I passionately believe that older people deserve to be supported to live the best life possible and I strive to help lead Riverview into this next chapter with the wonderful supportive staff, where we continue to deliver the best and safe care possible. After all, it is the residents who make aged care so special.

I feel fortunate to work for Riverview, an extraordinary organisation which continues to provide excellence in Christian care.

All the best and thank you.
Gemma Webber

AFL Football Season has Begun

Residents and Staff have chosen to be apart of the Riverview Footy Tipping competition.

Every Wed we choose who we think is going to win.. Who is on top of our Leader board to date?

1st– Jean

2nd– Prue and Garry

3rd– Ray





LIFESTYLE ACTIVITIES

Welcome to Riverview's Antique Roadshow, where Volunteer Julie and the Wellness Program Manager



brought their antiques to show. We had a lovely couple of days reminiscing and chatting about our special items that are now what my generation call "antique"



LOVELY DAYS— we have spent many afternoons outside of late, reminiscing. We also got the BINGO out to play outside as well. We enjoy the sunshine



The Chapel Build update

Its certainly coming along now! The builders are busy working on the INSIDE of the building, gyprocking walls and working on the ceiling. Its all actions stations now!



TRIO bike

We have had a lot of fun riding this battery assisted bike around and would like to extend the invitation to family members who would like to take their loved ones for a ride. If you are keen to have a go, then contact Paula the Wellness program manager in Lifestyle to arrange an orientation and training. You will be issued with a Riverview bike licence and an opportunity to have a ride before you take your loved one out for a ride on the footpaths of Loxton.

Come and have a go! It is the BEST FUN! Our residents have really enjoyed this opportunity to get outside and feel the fresh air



RIVERVIEW COMMUNITY NOTES:

The importance of labelling EVERYTHING

We ENGRAVE items for FREE, just bring them to office.

Clothing is at a cost of \$50 FOR LIFE. Our new labelling machine can withstand our HOT WASHES and makes it easy for staff to identify who's items are who's.

Having EVERYTHING labelled, Clothes, hearing aids, glasses, electrical equipment, shoes, Blankets and rugs, makes it easier for staff to find their owners, if you are missing items of clothing, please check the lost property at the alternative entrance (staff can assist if required.) and request for items to be labelled if they are yours.

Clothing labelled with permanent marker are requested to have the new heat proof labels, as they will wash off.

WHAT DOES MAINTENANCE DO?

- Gardening
- Recycling and Waste
- TV installs
- Hanging pictures
- Deliveries of goods
- Fix Leaking taps
- Change light globes and the list goes on and on and on

Please advise your care provider e.g. PCA or Nurse who can log request directly to the maintenance team.

OR – come to the office to report to Reception.

Family can also do this on your behalf by calling

RIVERVIEW CHAPEL AND WELLBEING CENTRE

Planning for our new Chapel and Wellbeing Centre is currently underway.

Donations to our Chapel and Wellbeing Centre Building fund would be much appreciated and are tax deductible.

Please contact us at finance@riverviewresthome.com.au if you would like to contribute.

Donations will be acknowledged as follows:

In Donation Recognition Book:

\$50 - \$249

On Donor Recognition Wall in New Centre in the following bands:

\$250 - \$999

\$1,000 - \$4,999

\$5,000 - \$9,999

Over \$ 10,000

For **INFECTION CONTROL** reasons, we are **UNABLE to share items between members of the facility** such as newspapers

If you would like to arrange for delivery of a newspaper, please contact a member of the Admin team.

We are able to receive:

- Murray Pioneer
- Stock Journal
- Advertiser
- Sunday Mail
- Magazines and more!

At Riverview we pride ourselves in delivering excellent quality care and services, if there is anything you are concerned about, please do not hesitate to contact us as soon as possible so that we can resolve the matter and ensure we are delivering the best care and services possible

Did you know that Hair dressing day is every Tuesday? If you would like your loved one to have an appointment, please contact Riverview a week in advance or earlier to book them in. If you are planning an outing on Tuesday and still wish to have your loved one have a hair appointment you need to still have this planned a week or two in advance.